



Volunteers of America®

Delaware Valley



ANNUAL REPORT 2007

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B O A R D O F D I R E C T O R S

'THERE ARE NO LIMITS TO CARING'



S E R V I C E S & P R O G R A M S

HOUSING & SUPPORTIVE SERVICES

Agapé House

Located in downtown Somerville, Agapé House is a 60-bed shelter providing temporary housing and case management to homeless families and individuals. Necessities such as food, clothing, child enrichment, and transportation are available. Somerville, NJ (908) 707-9753

Aletha R. Wright “Vision of Hope” Center

Located in the commercial shipping hub of Camden, the center serves 74 single adult homeless men in **Emergency Shelter** and **Transitional Living** programs. These programs are designed to move each individual through phases which concentrate on addressing basic needs, life skills, employment and housing. The **Safe Haven** program provides a safe and secure environment to 25 men coping with behavioral health challenges. Camden, NJ (856) 966-0909

Amani House

Located in the heart of Trenton, this 25-bed transitional housing program serves single adult homeless men. This supportive housing program provides a secure environment, workshops, meals, case management and support to those in need. Trenton, NJ (609) 393-3168

Anna M. Sample Complex

Located just outside downtown Camden, the complex has a **Family Shelter** program providing temporary emergency shelter for 65 residents. The facility accommodates families and single women. The **Safe Haven** program provides a safe and secure environment to 8 homeless single women coping with behavioral health challenges. The **Transitional Living for Families** program provides specialized housing for 5 homeless women with dependency issues, and for their children. The goal is to provide services up to one year while enabling mothers to focus on their treatment, develop better parenting skills and regain control of their lives. Camden, NJ (856) 963-0430

Eleanor Corbett House

Located in a beautiful lakeside setting, this 50-bed **Family Shelter** houses homeless families and individuals. A daily congregate meal, workshops, tutoring, special events, transportation and supportive services are provided to residents during their stay. The **Safe Haven** program provides a safe and secure environment to 8 homeless single women coping with behavioral health challenges. Elk Township, NJ (856) 881-5550

Homeless Prevention

Located at St. Paul’s United Methodist Church in Thorofare, the Homeless Prevention Program aims to prevent homelessness by providing basic assistance to low-income resi-

dents of Gloucester County. Assistance provided includes food, clothing, rent, mortgage and utility payments. Thorofare, NJ (856) 853-0350

Services at Escher Street

Volunteers of America provides on-site supportive services to formerly homeless tenants living at Escher Street SRO to help them maintain permanent, affordable housing. Trenton, NJ (609) 278-3535

Services at Station House

Volunteers of America provides on-site supportive services to formerly homeless tenants living at Station House to help them maintain permanent, affordable housing. Philadelphia, PA (215) 227-8317

Services at Brightway Commons

Volunteers of America provides on-site social services to the tenants of Brightway Commons to help them maintain permanent, affordable housing while building a sense of community. Milford, DE (302) 422-6398

AFFORDABLE HOUSING

Chance II

This single room occupancy housing program offers services to support the tenant's ability to sustain permanent housing. These services include housing, residential supervision, and case management. Somerville, NJ (908) 526-7202

Leavenhouse Community

This program in North Camden offers the homeless access to housing and on-site support. These services include housing, case management, and a small soup kitchen. Camden, NJ (856) 225-1491

Homestead at Harmony

Homestead at Harmony offers affordable, quality apartments to seniors who meet federal income requirements. Social services are offered on site to promote "aging in place" for the elderly in order to reduce premature institutionalization and to enhance quality of life. Gibbstown, NJ (856) 224-8613

Lindenwold Towers

Lindenwold Towers offers affordable, quality apartments to seniors who meet federal income requirements. Social services are offered on site to promote "aging in place" for the elderly in order to reduce premature institutionalization and to enhance quality of life. Lindenwold, NJ (856) 783-1112

Supportive Housing

This program offers permanent supportive housing to formerly homeless adults possessing special needs. Camden County, NJ (856) 966-0909
Mercer County, NJ (609) 392-2753

SERVICES & PROGRAMS

VOLUNTEER SERVICES

Volunteer Services

If you would like to serve our clients in a volunteer capacity we can help match you with clients, programs or offices in need of your unique skills.
Collingswood, NJ (856) 854-4660

VEHICLE DONATION

Vehicle Donation Program

Cars, trucks, recreational vehicles, boats on trailers, etc. are donated by individuals and sold at public auction. The proceeds fund Volunteers of America programs.
Collingswood, NJ
(888) CAR-4-VOA (888) 227-4862

BEHAVIORAL HEALTH PROGRAMS

Integrated Services Supporting Independence (ISSI)

This 14-bed residential program is based on an integrated approach to treatment and rehabilitation, reflecting a person-centered philosophy and geared towards recovery. ISSI offers a continuation of treatment and extended aftercare reintegration services with intensive case management to the mentally ill client who has been diagnosed with co-occurring disorders.
Philadelphia, PA (215) 229-6434

Integrated Services Supporting Independence (ISSI) Step Down

This 9-bed residential program is based on an integrated approach to treatment and rehabilitation, reflecting a person-centered philosophy and self-sufficiency geared to-

wards recovery. The Step Down program offers a continuation of treatment and extended aftercare reintegration services with case management to the mentally ill client who has been diagnosed with co-occurring disorders and ready to embrace a less restricted environment.
Philadelphia, PA (215) 225-4915

DEVELOPMENTAL DISABILITIES PROGRAM

Specialized MR Services (SMRS) Program

Located in Southeastern Pennsylvania, the SMRS program provides a structured and facilitative environment for developmentally disabled individuals. The program creates an environment that facilitates acquisition of daily living skills, social skills and psychiatric intervention, as well as logistics and support in exploring and pursuing vocational, recreational, educational, and spiritual pursuits. The SMRS Program is invested in identifying opportunities for social integration, in particular, the creation of social capital. Residences vary from individuals supported in their own apartments to homes with a maximum of three individuals.
Philadelphia, PA (215) 281-1960

CORRECTIONS SERVICES

Hope Hall

This program is a 175-bed residential community release program focusing on treatment of adult male offenders. Clients participate in intensive cognitive skills training, substance abuse prevention, workplace readiness and emotions manage-

ment for the first 90 days. Upon completion of treatment intervention, clients are required to work or attend school full-time to prepare for release.
Camden, NJ (856) 963-6166

Ready4Work

This juvenile re-entry program serves youths 14 to 18 years of age returning to the city of Camden. Ready4Work provides case management, education and employment assistance, and faith-based mentoring. Camden, NJ (856) 668-2199

Fletcher House

This program is a 84-bed residential community release program for adult male offenders. Clients are required to either work or attend school full-time while addressing their treatment needs such as problem solving, substance abuse prevention and job readiness.
Camden, NJ (856) 964-5100

Garrett House

This program is a 47-bed residential community release program for adult female offenders. Clients are required to either work or attend school full-time while addressing their treatment needs such as problem solving, substance abuse prevention and job readiness.
Camden, NJ (856) 964-6966

Community Resource Center

This is a 90 day program for 60 adult male and female parolees who are living in the community. The CRC focuses on cognitive skills training, substance abuse prevention, education and job readiness to assist clients in achieving success on parole.
Camden, NJ (856) 963-7972

PROMISE

PROMISE (Program for Returning Offenders with Mental Illness Safely and Effectively) serves to transition offenders with mental illness from incarceration to the community. The PROMISE team assists clients in finding employment, participating in treatment, connecting with mental health services, and discharge planning.
Camden County
(856) 671-6100

DOMESTIC VIOLENCE PROGRAMS

Family Violence Prevention Program

This program offers treatment to male individuals who have committed domestic violence. The mission is to help clients become responsible family members and useful adults by enabling them to develop skills to help eliminate violent behavior patterns and take responsibility for their actions.
Camden, NJ (856) 668-2065

Domestic Violence Outreach Services

Volunteers of America and Camden County Women's Center have partnered to provide Domestic Violence Outreach Services. The Domestic Violence program reaches out to the community by providing education and giving the support needed to help victims of domestic violence.
Camden County Women's Center 24 Hour Hotline
(856) 227-1234
Domestic Violence Counselors
(856) 963-5668

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Volunteers of America is a national, nonprofit, faith-based organization providing local human service programs, and opportunities for individual and community involvement.

On March 8, 1896, Volunteers of America was founded by Christian social reformers Ballington and Maud Booth as a broad spiritual movement to "reach and uplift" the American people. Today, Volunteers of America is a national organization with 37 affiliates across the United States.

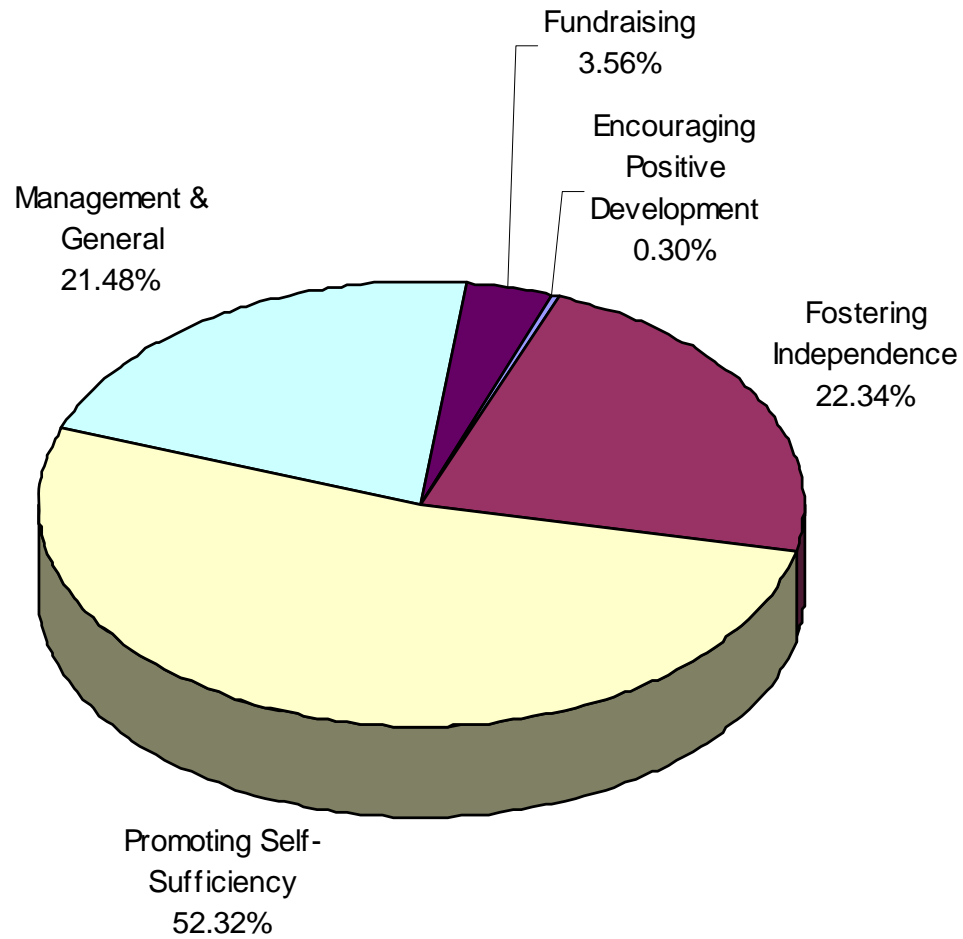
Volunteers of America Delaware Valley

On March 30, 1896, the Booths held an organization meeting at the Academy of Music in Philadelphia to establish their movement in the Delaware Valley. Since then, Volunteers of America Delaware Valley has assisted those in need in the Delaware Valley to achieve self-determination and independent living.

Volunteers of America Delaware Valley staff and volunteers work directly with the community and with county, city, and state governments to develop services, programs that provide immediate and long-term benefits to those in need.

Presently we operate 43 separate programs serving persons who are experiencing homelessness, seeking permanent housing, struggling with addictive behavior, coping with chronic mental illness and developmental disabilities, returning to society from the criminal justice system, and dealing with domestic violence.

EXPENSES BY SERVICE



YEAR ENDED JUNE 30, 2007
WITH COMPARITIVE TOTALS FOR THE YEAR ENDED JUNE 30, 2006

EXPENSES BY SERVICE

EXPENSES BY SERVICE:	<u>2007</u>	<u>2006</u>
Encouraging Positive Development	\$ 71,783	\$ 188,758
Fostering Independence	\$ 5,329,201	\$ 5,540,136
Promoting Self-Sufficiency	\$ 12,481,202	\$ 12,273,701
Management & General	\$ 5,123,744	\$ 3,256,960
Fundraising	\$ 849,087	\$ 1,065,760
TOTAL OPERATING EXPENSES	\$ 23,855,017	\$ 22,325,315

SERVICE STATISTICS:

<u>Program Areas</u>	<u># Served</u>	<u># Served</u>
ENCOURAGING POSITIVE DEVELOPMENT		
Volunteer Services	626	626
FOSTERING INDEPENDENCE		
Disabilities Services	30	32
Elderly Services	174	159
Mental Health Services	241	14
PROMOTING SELF-SUFFICIENCY		
Correctional Services	1,371	1,256
Emergency Services	4,177	3,594
Homeless Services	4,768	3,096
TOTAL PERSONS SERVED	11,387	8,777

STATEMENT OF ACTIVITIES

YEAR ENDED JUNE 30, 2007
WITH COMPARITIVE TOTALS FOR THE YEAR ENDED JUNE 30, 2006

OPERATING REVENUES:	<u>2007</u>	<u>2006</u>
Public Support (Less Direct Benefits Costs)	\$ 1,505,472	\$ 1,371,972
Revenue And Grants From Government Agencies	\$ 22,097,918	\$ 19,898,340
Program Service Fees	\$ 736,948	\$ 778,698
Rental Income	\$ 140	\$ 165
Sales of Material and Services, Net	\$ 424,340	\$ 460,688
Operating Interest and Investment Income	\$ 140,104	\$ 103,808
 TOTAL OPERATING REVENUES	 \$ 24,904,922	 \$ 22,613,671
 OPERATING EXPENSES:		
Encouraging Positive Development	\$ 71,783	\$ 188,758
Fostering Independence	\$ 5,329,201	\$ 5,540,136
Promoting Self-Sufficiency	\$ 12,481,202	\$ 12,273,701
Management and General	\$ 4,640,058	\$ 2,812,278
Fund Raising And Public Relations	\$ 849,087	\$ 1,065,760
Administrative Fees Paid To National Organization	\$ 483,686	\$ 444,682
 TOTAL OPERATING EXPENSES	 \$ 23,855,017	 \$ 22,325,315
 EXCESS FROM OPERATIONS	 \$ 1,049,905	 \$ 288,356
NON OPERATING ACTIVITY	\$ 301,974	\$ 160,620
 NET ASSETS:		
Net Assets At Beginning Of Year	\$ 6,001,037	\$ 5,552,061
Net Assets At End Of Year	\$ 7,352,916	\$ 6,001,037
 CHANGE IN NET ASSETS	 \$ 1,351,879	 \$ 448,976

JUNE 30, 2007
WITH COMPARITIVE TOTALS FOR THE YEAR ENDED JUNE 30, 2006

BALANCE SHEET

ASSETS	<u>2007</u>	<u>2006</u>
Current Assets:		
Cash and Cash Equivalents	\$ 2,428,825	\$ 1,924,564
Accounts Receivable, Net	\$ 3,146,339	\$ 2,909,878
Prepaid Expenses	\$ 303,305	\$ 366,815
Other Current Assets	<u>\$ 370,718</u>	<u>\$ 220,539</u>
Total Current Assets	<u>\$ 6,249,187</u>	<u>\$ 5,421,796</u>
Fixed Assets:		
Land and Buildings	\$ 2,089,902	\$ 1,427,418
Furnishings and Equipment	\$ 752,929	\$ 719,687
Accumulated Depreciation	<u>\$ (1,523,565)</u>	<u>\$ (1,395,708)</u>
Total Fixed Assets	<u>\$ 1,319,266</u>	<u>\$ 751,397</u>
Other Assets:		
Designated And Encumbered Assets	\$ 5,849	\$ 535
Long-Term Investments	\$ 2,304,991	\$ 1,946,022
Investments Held By Third Parties	\$ 97,428	\$ 88,214
Other Assets	<u>\$ 2,152,428</u>	<u>\$ 2,152,428</u>
Total Other Assets	<u>\$ 4,560,696</u>	<u>\$ 4,187,199</u>
TOTAL ASSETS	\$ 12,129,149	\$ 10,360,392
 LIABILITIES		
Current Liabilities:		
Accounts Payable	\$ 710,221	\$ 757,525
Current Portion of Long-Term Debt	\$ 43,421	\$ 3,965
Accrued Expenses	\$ 1,286,321	\$ 1,282,344
Contract/Grant Advances	\$ 45,748	\$ 69,227
Other Current Liabilities	<u>\$ 532,246</u>	<u>\$ 49,886</u>
Total Current Liabilities	<u>\$ 2,617,957</u>	<u>\$ 2,162,947</u>
Other Liabilities:		
Notes Payable	\$ 1,043,607	\$ 1,087,053
Other Long-Term Liabilities	<u>\$ 1,114,669</u>	<u>\$ 1,109,355</u>
Total Other Liabilities	<u>\$ 2,158,276</u>	<u>\$ 2,196,408</u>
TOTAL LIABILITIES	\$ 4,776,233	\$ 4,359,355
 NET ASSETS		
Unrestricted Net Assets	\$ 7,255,488	\$ 5,858,890
Temporarily Restricted Net Assets	\$ -	\$ 53,933
Permanently Restricted Net Assets	<u>\$ 97,428</u>	<u>\$ 88,214</u>
Total Net Assets	<u>\$ 7,352,916</u>	<u>\$ 6,001,037</u>
TOTAL LIABILITIES AND NET ASSETS	\$ 12,129,149	\$ 10,360,392



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Discover Bank
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The United Methodist Church of Mantua
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